



35 LOMAR PARK DRIVE \* PEPPERELL, MA \* 01463  
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**New Account Information**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

HOME PHONE: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_ CELL PHONE: \_\_\_\_\_

ACCOUNT DESCRIPTION: COMMERCIAL: \_\_\_\_\_ RESIDENTIAL: \_\_\_\_\_

SINGLE FAMILY \_\_\_\_\_ DUPLEX \_\_\_\_\_ TOWN HOUSE/CONDO \_\_\_\_\_

FACING THE HOUSE FROM THE STREET, WHERE IS THE FILL LOCATED ?

RIGHT \_\_\_ LEFT \_\_\_ REAR \_\_\_ SIDE \_\_\_ UNDERGROUND \_\_\_ OTHER \_\_\_\_\_

HOUSE COLOR \_\_\_\_\_ TRIM COLOR \_\_\_\_\_

UNIQUE LANDMARKS THAT IDENTIFY YOUR HOME \_\_\_\_\_

NUMBER OF TANKS \_\_\_\_\_ TANK SIZE \_\_\_\_\_

FORCED HOT AIR HEAT \_\_\_ FORCED HOT WATER HEAT \_\_\_ HOT WATER OFF BOILER \_\_\_ OIL FIRED WATER HEATER \_\_\_\_\_

SEPARATE HOT WATER TANK (NOT OIL) \_\_\_\_\_

WHAT LEVEL IS YOUR TANK PRESENTLY AT ? \_\_\_\_\_

DELIVERY INSTRUCTIONS \_\_\_\_\_

DO YOU REQUEST AUTOMATIC DELIVERY? \_\_\_\_\_ OR WILL CALL \_\_\_\_\_

**PLEASE READ: BY SIGNING THIS FORM YOU AGREE TO THE TERMS LISTED BELOW**

Wilson Brothers will not be responsible for customers with automatic delivery status who run out of oil. Wilson Brothers utilizes a computerized degree day system that calculates usage based on information provided by the customer, any variation in usage will not be calculated by our system, therefore it is the homeowners responsibility to inform Wilson Brothers of any changes in usage. Auto delivery customers are responsible for monitoring tank levels.

Auto delivery customers with unoccupied homes, whether your home is for sale, part of an estate, under renovation or an extended vacation, it is 100 percent the customers responsibility to monitor tank levels. Wilson Brothers is not responsible for any damage that may occur resulting from an oil run out.

If you are on auto delivery service you will remain on this status. If you choose to change to will call you are responsible to contact our office during normal business hours and we will need this in writing.

If you are on will call status you are responsible for calling for delivery. If you run out of oil you will be charged a service fee for delivery, minimum charge \$25.00. There is a 150 gallon minimum delivery. 72 hour notice required for winter deliveries and 1 weeks' notice for summer deliveries.

In signing this form you are giving Wilson Brothers HVAC permission to drive our oil trucks on your driveway to deliver oil .

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_